ITS provides cost effective and sustainable IT software and hardware solutions to Member States within the umbrella of UNODC’s mandates.

ITS is committed to providing innovative IT solutions to combat drugs, crime and terrorism.

INTRODUCTION
The UNODC Information Technology Service (ITS) has elevated the use of technology by providing innovative, efficient and cost-effective solutions to support internal UN activities such as business workflows and project life-cycles. Similarly, a major focus of ITS is assisting governments by providing IT tools to address some of the complex tasks and issues involved in fighting the war on drugs and crime.

WHY UNODC ITS?
Government agencies of many Member States typically rely on commercial firms to build drug and crime software solutions for their use. However, these firms usually do not have the necessary drug and crime subject matter knowledge to build efficient solutions in a cost-effective manner. UNODC, with its team of developers working for government agencies in the areas of drug and crime software development for many years, has acquired specialization in the subject. Hence, the software solutions produced match very well with governments’ specialized needs, including those of intelligence and law enforcement agencies.

ITS contributes significantly towards the development, deployment and support of global products driven by, and responding to, the specialized needs of Member States in their war against drugs and crime. Global IT Products for Member States provides an overview of a number of ITS software and hardware solutions available to Member States in support of UNODC mandates and technical cooperation activities. The success of ITS products (17 years in use, 114 Member States as users) is indicative of what ITS can do in areas where commercial firms are not able to provide off-the-shelf solutions.

PROVEN, SUSTAINABLE IT SOLUTIONS FOR MEMBER STATES

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**PRODUCTS IN PRODUCTION**

**goAML** (Anti-Money Laundering) is a unique fully-integrated software solution designed specifically for use by Financial Intelligence Units (FIUs) and is one of UNODC’s strategic responses to financial crime including money laundering and terrorist financing.

In use by Member States in 56 countries (13): Afghanistan, Albania, Armenia, Austria, Azerbaijan, Bangladesh, Belgium, Benin, Botswana, Brazil, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Cote d’Ivoire, Djibouti, Egypt, Equatorial Guinea, Ethiopia, Eritrea, Guinea, Guinea-Bissau, Haiti, Honduras, Kazakhstan, Kenya, Kyrgyzstan, Lebanon, Liberia, Libya, Lesotho, Madagascar, Malawi, Mali, Moldova, Myanmar, Mozambique, Nicaragua, Niger, Nigeria, Pakistan, Peru, Romania, Rwanda, Senegal, Sierra Leone, South Africa, Sudan, Syrian Arab Republic, Tajikistan, Tanzania (United Rep. of), Thailand, Togo, Trinidad and Tobago, Tunisia, Turkmenistan, Turkey, United Arab Emirates, United Kingdom, Uruguay, Uzbekistan, Vietnam, Western Sahara, Yemen, Zambia, Zimbabwe.

gaml.unodc.org

**goEFS (Electronic Fingerprint Solution)** consists of various existing technologies, namely goIDM (ICT Infrastructure and Data Center Model) developed by UNODC ITS and an Automated Fingerprint Identification System (AFIS).


**goINTEL** (Intelligence System) is an efficient means to streamline the identification, collection and analysis of information and the construction of a centralized platform that provides a substantive system that will address prevention and investigation of criminal and terrorist activities.

Under development. goinTEL.unodc.org

**goPRS** (Public Procurement Review Software) is a substantive system that will address the monitoring and oversight of public procurement for Member States. It combines main features like an electronic case file system, a document management system, a workflow engine, a commodity pricing register, an analytical module, a report writer, an audit tracking module, a data acquisition module and a colander feature in one software solution.


Under development. goprs.unodc.org

**NDS** (Narcotics Drug Control System), NDS WEB and NDS SPA assist Member States in preventing the diversion of controlled drugs (narcotics and psychotropics) and precursor chemicals into illegal channels.

In use by Member States for 17 years. Countries (46): Afghanistan, Argentina, Australia, Austria, Bangladesh, Belgium, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Cote d’Ivoire, Djibouti, Egypt, Equatorial Guinea, Ethiopia, Eritrea, Guinea, Guinea-Bissau, Haiti, Honduras, Kazakhstan, Kenya, Kyrgyzstan, Lebanon, Liberia, Libya, Lesotho, Madagascar, Malawi, Mali, Moldova, Myanmar, Mozambique, Nicaragua, Niger, Nigeria, Pakistan, Peru, Romania, Rwanda, Senegal, Sierra Leone, South Africa, Sudan, Syrian Arab Republic, Tajikistan, Tanzania (United Rep. of), Thailand, Togo, Trinidad and Tobago, Tunisia, Turkmenistan, Turkey, United Arab Emirates, United States of America, Uruguay, Uzbekistan, Vietnam, Yemen, Zambia, Zimbabwe.

gocase.unodc.org

**goIDM** (Infrastructure and Data Center Model) is an Internet-based tool for enabling enhanced information sharing, leading to better coordination of technical assistance delivery among the different entities of the United Nations Counter Terrorism Implementation Task Force (CTITF).

In use by Member States since October 2009. Countries (24): Afghanistan, Algeria, Angola, Bahrain, Bangladesh, Bolivia, Brazil, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Cote d’Ivoire, Djibouti, Egypt, Equatorial Guinea, Ethiopia, Eritrea, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Haiti, Honduras, Kazakhstan, Kenya, Kyrgyzstan, Lebanon, Liberia, Libyan Arab Jamahiriya, Madagascar, Malawi, Moldova, Morocco, Myanmar, Namibia, Nepal, Netherlands, Nicaragua, Mozambique, Myanmar, Namibia, Nigeria, Pakistan, Peru, Philippines, Rwanda, Sao Tome and Principe, Saudi Arabia, Senegal, Sri Lanka, Sudan, Syrian Arab Republic, Tajikistan, Thailand, Togo, Trinidad and Tobago, Tunisia, Turkmenistan, Turkey, United Arab Emirates, United States of America, Uruguay, Uzbekistan, Vietnam, Yemen.

goidm.unodc.org

**I-CAST** Information System is an Internet-based tool for enabling enhanced information sharing, leading to better coordination of technical assistance delivery among the different entities of the United Nations Counter Terrorism Implementation Task Force (CTITF).

In use by Member States in Nigeria for 5 years at 10 sites. jrc.unodc.org

**I-FACT** Information System is an Internet-based tool for enabling enhanced information sharing, leading to better coordination of technical assistance delivery among the different entities of the United Nations Counter Terrorism Implementation Task Force (CTITF).

In use by Member States in Nigeria for 5 years at 10 sites. jrc.unodc.org

**pen** (Pre-Export Notification) Online is a Web-based tool for enabling enhanced information sharing, leading to better coordination of technical assistance delivery among the different entities of the United Nations Counter Terrorism Implementation Task Force (CTITF).

In use by Member States in Nigeria for 5 years at 10 sites. jrc.unodc.org

**omnibus survey software** enables Multicultural and cross-cultural assessments of the implementation of the United Nations Convention against Corruption (UNCAC) and the United Nations Convention against Transnational Organized Crime (UNCOC).

Planned. omnibus.unodc.org

**UPCOMING PRODUCTS**

**cjat** (CrimeJustice Assesment Toolkit) is a standardized and cross-referenced set of tools designed to enable UN Agencies and government officials engaged in coordination and justice reform to conduct comprehensive assessments of criminal justice systems in accordance with UN standards. In use by Individual Assessors for 4 years. cjat.unodc.org

**ADAM** (Automated Donor Assistance Mechanism) is an Internet-based tool for the coordination of technical assistance.

ADAM is designed to automatically, securely and instantly provide partners with essential information on who is doing what, where and when in order to avoid the duplication of activities and projects. ADAM is accessed via the Web portal of the Paris Pact Initiative which functions as a hub for information on issues relevant to partner countries and organizations. In use by Member States for more than 5 years. Paris Pact Partner Countries (13): Afghanistan, Algeria, Armenia, Austria, Azerbaijan, Bangladesh, Belgium, Benin, Botswana, Brazil, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Cote d’Ivoire, Djibouti, Egypt, Equatorial Guinea, Ethiopia, Eritrea, Guinea, Guinea-Bissau, Haiti, Honduras, Kazakhstan, Kenya, Kyrgyzstan, Lebanon, Liberia, Libya, Lesotho, Madagascar, Malawi, Mali, Moldova, Myanmar, Mozambique, Nicaragua, Niger, Nigeria, Pakistan, Peru, Romania, Rwanda, Senegal, Sierra Leone, South Africa, Sudan, Syrian Arab Republic, Tajikistan, Tanzania (United Rep. of), Thailand, Togo, Trinidad and Tobago, Tunisia, Turkmenistan, Turkey, Uganda, United Arab Emirates, United Kingdom, Uruguay, Uzbekistan, Vietnam, Yemen, Zambia, Zimbabwe.

adaman.unodc.org

**JRC** (Judicial Research Centre) is an IT facility which provides access to ICT research services, the Internet and specialized IT applications such as a Complaints Management System.

In use in Nigeria for 5 years at 10 sites. jrc.unodc.org

**NDS** (National Drug Control System) is designed to support processes and operations within the criminal justice systems.

In use by Member States for more than 5 years. Countries (13): Azerbaijan, Belarus, Bangladesh, Benin, Botswana, Brazil, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Cote d’Ivoire, Djibouti, Egypt, Equatorial Guinea, Ethiopia, Eritrea, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Haiti, Honduras, Kazakhstan, Kenya, Kyrgyzstan, Lebanon, Liberia, Libyan Arab Jamahiriya, Madagascar, Malawi, Moldova, Morocco, Mozambique, Namibia, Niger, Nigeria, Pakistan, Peru, Philippines, Rwanda, Sao Tome and Principe, Saudi Arabia, Senegal, Sri Lanka, Sudan, Syrian Arab Republic, Tajikistan, Thailand, Togo, Trinidad and Tobago, Tunisia, Turkmenistan, Turkey, United Arab Emirates, United States of America, Uruguay, Uzbekistan, Vietnam, Yemen.

goca.iat.org

**jrc.iat.org**